

Virtual Office Sales Sheet



The Hosted iPBX Phone Service for Small Businesses with Big Ambitions

Packet8 Virtual Office is a feature-rich, cost-effective service alternative to traditional business phone systems. This hosted phone service enables businesses to gain corporate class PBX features while leveraging their existing broadband connection. Packet8 is ideal for a single office, multiple locations, or companies with remote locations. The Packet8 Virtual Office service offers a flat monthly fee and comes with a 30 day money back guarantee.

Lower start-up and monthly costs	With Virtual Office, companies can dramatically reduce their start-up costs by eliminating the large PBX capital investment and sustaining costs. Low rate monthly service plans help customers reduce business phone bills up to 50% or more.
Loaded with corporate class features that small businesses want and will use	Virtual Office includes corporate-class PBX features such as Auto-Attendant, Voicemail, Conference Bridge, Extension Dialing, Ring Groups, Intercom, Music on Hold, and many more standard features that were previously found only with large corporate phone systems. You can also port over your existing phone numbers.
Powerful optional features that improve accessibility	Options such as virtual and toll-free numbers enable those who call you to save money, as well as provide greater accessibility to your company.
Features that are easy-to-use and manage	Manage service, features and individual user settings from anywhere with your online admin portal. With free lifetime support on every account, Packet8 will be here to help you.
Geographic independence	Whether you have one office, home office or multiple locations, all users can connect with one another by dialing a 3 digit extension number.

Virtual Office Features

Business Features

- Business-Class Voicemail
- Attendant for dial by name, extension and company directory
- Unlimited Local & Long Distance Calling on select plans
- Ring Groups
- Conference Bridge
- Music/Message on Hold
- 411 Directory Assistance Listing
- DID Reporting
- Extension Dialing
- Keep Existing Business, Toll-Free & Fax Numbers
- National Directory Listing

User Features

- Extension Dialing
- Follow Me/Find Me
- Low International Calling Rates
- Microsoft Outlook Integration
- Salesforce.com Interface
- Intercom
- Call forward/Call transfer/Call waiting
- Local 3-way conference
- Online Extension Management

Line Features

- Enhanced 9-1-1 (E911)
- Caller ID/Caller Name Display
- Callers log
- Do Not Disturb (DND)

Optional Line Features

- Queuing
- Toll-Free Numbers
- Virtual Numbers
- Key System/Multiline
- Shared Line Appearance

Virtual Office Service Plans and Options

Extension Options

Unlimited Extension:

\$49.99 per month, \$39.99 one-time activation

- Unlimited calling minutes per month to the U.S., Canada and eight additional countries
- Includes Voicemail, Caller ID, Direct Inbound Dialing, One Number Access and many more

Metered Extension:

\$24.99 per month, \$39.99 one-time activation

- 250 calling minutes per month to the U.S. and Canada
- 2.9 cents per minute after 250 minutes

Global Extension:

\$79.99 per month, \$39.99 one-time activation

- Unlimited calling minutes per month to the U.S., Canada and over 40 additional select international locations (mobile phones, premium, special and information service numbers are not included)

Metered Fax Extension:

\$9.99 per month, \$29.99 one-time activation

- 300 minutes outbound faxing minutes plus unlimited inbound faxing U.S. and Canada
- Extra minutes charged at only 3.5 cents

Unlimited Fax Extensions:

\$39.99 per month, \$29.99 one-time activation

- Unlimited outbound and inbound faxing minutes per month to the U.S. and Canada
- International faxing billed at Packet8's low international rates

Virtual Extension:

\$9.99 per month, \$19.99 one-time activation

- Great as information extension for address, driving directions and promotional offers
- No physical phone required
- Call forwarding for only 2.9 cents per minute
- Perfect for the Road Warrior to provide corporate appearance (Extension, DID and Voicemail)

About 8x8

8x8, Inc. (Nasdaq: EGHT), provider of Packet8 (www.Packet8.net) voice and video VoIP phone services, offers cost-effective Internet-based telephony solutions for business and residential users. In addition to low cost, unlimited calling plans for consumers, 8x8 offers a full suite of business communications solutions including the Packet8 Virtual Office hosted iPBX phone system, the Packet8 Complete Contact Center hosted call center application and Packet8 IP Trunking. Since its establishment in 1987, 8x8 has contributed to the advancement of voice and video communications on both technology and service provision levels. The company has been awarded are 70 U.S. patents with additional patents pending and service to over 15,000 businesses.

Inbound Number Options

Virtual Phone Numbers (Domestic):

\$4.99 per month, \$9.99 one-time activation

- Inbound telephone numbers routed to a primary Packet8 number
- Choose any area code where key clients are located
- Give a business a "local" presence in as many U.S. markets as desired

Virtual Phone Numbers (International):

\$9.99 per month; \$9.99 one-time activation

- Choose a Virtual Number from over 20 international countries – and enable individuals based there to reach you via a local call vs. an international call

Toll Free Virtual Numbers:

Rates Vary by Plan, \$9.99 one-time activation

\$4.99 per month: Includes 100 min. & 4.5 cents per minute

\$39.99 per month: Includes 1,500 min. & 2.9 cents per minute

\$169.99 per month: Includes 10,000 min. & 2.9 cents per minute

\$339.99 per month: Includes 20,000 min. & 2.9 cents per minute

- Provides U.S. callers the ability to call your company at no charge
- Can be assigned to extensions, auto-attendant, main number or conference bridge

Live Call Management

Switchboard Application:

\$19.99 per month, \$9.99 one-time activation

- Software-based receptionist console
- Provides graphic view of extensions' status including idle, busy, forward and DND

